**Brett Orban**

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**Web and Applications Developer**

**Transforming Productivity Through Meaningful Resolutions**

Known for expert problem-solving, thorough analysis, and steady, team-focused leadership in fast-paced environments. Technically adept in developing web solutions, with hands-on experience in analysis, creative design, and programming full-scale applications for clients. Knowledgeable in object-oriented programming and Agile workflow / integration.

Use communication and effective collaboration in maintaining positive, engaging, and productive workplace culture. Identify and integrate practical solutions based on analytical trends.

**Technical / Technology Skills**

|  |  |
| --- | --- |
| **Languages:** | HTML, CSS, JavaScript (JS), Java, Kotlin, PHP, C, C#, SQL, Swift, Visual Basic, PowerShell, Python |
| **Libraries & Frameworks:** | React / React.js, Node.js, jQuery, Express / Axios (REST API), GraphQL API, Jest / React Testing Library, JUnit |
| **Database Tools:** | MySQL, SQLite, MongoDB |
| **Operating Systems:** | Windows, Windows Server 2008, Windows Server 2012, Linux |
| **Other:** | Git / GitHub, AWS, Microsoft Office, IDE (Eclipse, IntelliJ, Visual Studio Code) |

**Professional Experience**

**BEST BUY CANADA**, Regina, SK 2017 - 2023

**Product Process Team Lead (Supervisor) 2021 - 2023**

Oversaw background warehouse, inventory, and multi-channel operations to ensure proper relations between products on hand and sales to in-person and online customers. Maintained integrity of company processes to give employees guidance on daily workflow and for customers to have the best possible experience.

* Achieved lowest shrink numbers in Saskatchewan / Manitoba district and among top 10 lowest in Canada for fiscal year (FY) 2022, applying weekly investigation of missing and misplaced products and theft prevention through friendly contact with customers.
* Accomplished less than 5-minute response time with 95%+ acceptance rate on online order creation through monthly goal incentivization, such as personally getting employees an expensive drink of choice.
* Scored 89% employee satisfaction in FY 2022 survey, fostering motivating and lively work environment using 1-on-1 communication with co-workers and listening to issues.

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**BEST BUY CANADA** (Continued)

**Product Process Senior 2021**

Functioned as right-hand person of Team Lead, teaching by example in product processes, delegating tasks, and helping with inventory investigation and email communication.

* Prevented multi-day setback and avoided thousands of dollars of lost revenue by improvising temporary solution for keeping crucial machinery working, leveraging knowledge of key ignition and replacing with standard switch until mechanic replaced defective parts.

**Product Process Specialist (FT) 2017 - 2021**

Maintained current knowledge of in-store product and location, utilizing computers as well as planograms to set up neat and tidy in-store and on-shelf displays. Found product for online orders and packaged / shipped in timely fashion.

* Designated as go-to employee for solving problems, fixing issues with displays / fixtures, and dealing with technical equipment throughout store, including replacing faulty network cables on printers.
* Worked under pressure, earning recognition as Employee of the Month multiple times in December, during height of holiday season.

**Education**

Post Secondary Diploma, Computer Systems Technology, Saskatchewan Polytechnic, Saskatoon, SK